



St. Joseph's Hamilton Joint Boards of Governors

March 2017

Open Agenda Package – Web Version

Mission: Living the Legacy – Compassionate Care.
Faith. Discovery.

Vision: On behalf of those we are privileged to serve, we will: deliver an integrated high quality care experience, pursue and share knowledge, respect our rich diversity, always remaining faithful to our Roman Catholic values and traditions.

Values: We commit ourselves to demonstrate in all that we undertake, the vision and values that inspired our Founders, the Sisters of St. Joseph. These are: **Dignity, Respect, Service, Justice, Responsibility and Enquiry.**

JBG Values

Service – It is an Honour to Serve



Definition

Striving to meet the needs of those we serve with the highest level of quality, integrity and effective communication possible. Building trust with and taking ownership of the needs of those being served.

Behaviours

- Communicates effectively
- Is service-focused
- Has integrity

St. Joseph's Hamilton Joint Boards of Governors – Open Agenda
Thursday, March 30, 2017
3:30 – 6:00 p.m.

Dofasco Boardroom – 2nd Floor – Juravinski Innovation Tower – T2215

- Elected Members** Mr. Peter Tice (Chair), Mr. Carl Santoni, Mr. Sonny Monzavi, Dr. Mary Guise, Mr. Ray Rocci, Ms. Moira Taylor, Mr. Tony Thoma, Mr. David Tonin, Mr. Adriaan Korstanje, Ms. Lynn McNeil, Mr. Rod Dobson, Mrs. B. Beaudoin, Mrs. C. Olsiak, Dr. C. Byrne.
- Ex-Officio Members** Dr. Anil Kapoor, Ms. Winnie Doyle, Dr. Tom Stewart, Dr. David Higgins, Dr. P. O'Byrne, Dr. Kevin Smith.
- Senior Management Team** Mr. Derrick Bernardo, Dr. Carolyn Gosse, Dr. Jack Gaudie.
- Resource** Mrs. Jessica Fry, Mrs. Fadia Voogd, Ms. Sera Filice-Armenio, Ms. Maureen Ellis.
- Guests:** Mr. Larry Boggio, Mr. John Bragagnolo, Dr. F. Kapczynski, Dr. P. Cook.
- VALUES: D = dignity, R1 = respect, S = service, J = justice, R2 = responsibility, E = enquiry**

Time	Item	Topic	Motion	Values	Lead	Page
3:35pm	1.0	Call to Order				
	1.1	<i>Opening Prayer and Reflection on SERVICE</i>		R2	R. Rocci All	
	1.2	<i>Introduction of Guests</i>				
	1.3	<i>Declaration of Conflict of Interest</i>				
	1.4	<i>Approval of Agenda</i>	<u>All JBG Voting Members:</u> THAT THE OPEN AGENDA OF THE MARCH 30, 2017 ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS COMMITTEE MEETING BE APPROVED	R2	P. Tice	
3:55pm	2.0	Consent Agenda				
	2.1	<i>Approval of St. Joseph's Hamilton Joint Boards of Governors Open Minutes</i>	<u>All JBG Voting Members:</u> THAT THE OPEN MINUTES OF THE FEBRUARY 23, 2017 ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS MEETING BE APPROVED	R2	P. Tice	
	2.2	<i>Governance Mission and</i>	<u>All JBG Voting Members</u>			

Time	Item	Topic	Motion	Values	Lead	Page
		<i>Values Committee Minutes and Motions</i>	THAT THE MINUTES OF THE GOVERNANCE, MISSION AND VALUES COMMITTEE MEETING OF MARCH 7, 2017 BE ACCEPTED FOR INFORMATION	R2	S. Monzavi	
	2.3	<i>Resource and Audit Committee Minutes and Motions</i>	<p><u>All JBG Voting Members</u> THAT THE MINUTES OF THE RESOURCE AND AUDIT COMMITTEE MEETING OF MARCH 22, 2017 BE ACCEPTED FOR INFORMATION</p> <p><u>SJVD Voting Members</u> THAT THE AUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDED DECEMBER 31, 2016 FOR ST. JOSEPH'S VILLA AND ST. JOSEPH'S ESTATES BE APPROVED AND THAT THE NOTICE TO READER FINANCIAL STATEMENTS FOR THE YEAR ENDED DECEMBER 31, 2016 FOR ST. JOSEPH'S SENIORS CENTRE BE APPROVED</p> <p><u>SJHH Voting Members</u> THAT THE INVESTMENT POLICY STATEMENT ADDENDUM FOR ST. JOSEPH'S HEALTHCARE HAMILTON DATED DECEMBER 2016 BE APPROVED</p>			

Time	Item	Topic	Motion	Values	Lead	Page
4:00pm	3.0	Quality & Patient Safety				
	3.1	<i>Quality Committee Minutes, Motions and Report</i>	<p>All JBG Voting Members THAT THE MINUTES OF THE QUALITY COMMITTEE MEETING OF MARCH 14, 2017 BE ACCEPTED FOR INFORMATION</p> <p><u>SJHH Voting Members</u> THAT THE 2017-18 QUALITY IMPROVEMENT PLAN FOR SJHH BE APPROVED</p> <p><u>SJVD Voting Members</u> THAT THE 2017-18 QUALITY IMPROVEMENT PLAN FOR SJVD BE APPROVED</p> <p><u>SJHC Voting Members</u> THAT THE 2017-18 QUALITY IMPROVEMENT PLAN FOR SJHC BE APPROVED</p>	S	R. Rocci	
4:15pm	4.0	Medical Advisory Committee Presentation				
		Dr. Flavio Kapczinski, Department of Psychiatry				
4:40pm	5.0	Reports				
	5.1	<i>Report of Chair</i>		R2	P. Tice	
	5.2	<i>Report of the President and CEO, St. Joseph's Health System</i>		R2	K. Smith	
	5.3	<i>Report of Presidents</i>		R2/S	D. Higgins D. Bernardo C. Gosse	
	5.4	<i>Report of the Chief Nursing Executive</i>		R2/S	W. Doyle	

Time	Item	Topic	Motion	Values	Lead	Page
	5.5	<i>Report of the Vice President Research</i>		R2	J. Gauldie	
	5.6	<i>Report of the Chief of Staff</i>		R2	T. Stewart	
	5.7	<i>Report of President, Medical Staff Association</i>		R2	A.Kapoor	
	5.8	<i>Report of the President SJVD Foundation SJHH Foundation</i>		R2	M. Ellis S. Filice-Armenio	
4:50pm	6.0	Information / Education Items				
	6.1 6.2 6.3	JBG Closed Summary Walkabout Schedule and Council Meeting Schedule Education Information Item – SJHH and Drug Strategy		R2 / E	P. Tice	
4:50pm	6.0	Adjournment				
	6.1	<i>Motion to adjourn</i>	<u>All JBG Voting Members:</u> THAT THE OPEN SESSION OF THE ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS MEETING BE ADJOURNED		P. Tice	
4:50pm	7.0	Break followed by Closed Session				

Committee: St. Joseph's Hamilton Joint Boards of Governors – OPEN SESSION Date: February 23, 2017
Called to order at: 1530 hours Adjourned: 1700 hours

St. Joseph's Healthcare Hamilton Voting Members:

Mr. P. Tice, Mr. S. Monzavi, Mr. A. Korstanje, Ms. L. McNeil, Mr. C. Santoni, Mrs. C. Olsiak, Dr. C. Byrne.

St. Joseph's Villa Dundas Voting Members:

Mr. P. Tice, Mr. S. Monzavi, Mr. A. Korstanje, Mr. R. Rocci, Mrs. M. Taylor, Mr. T. Thoma, Mr. R. Dobson.

St. Joseph's Homecare Hamilton Voting Members:

Mr. P. Tice, Mr. S. Monzavi, Mr. A. Korstanje, Dr. M. Guise, Mrs. M. Taylor, Mr. D. Tonin, Mrs. B. Beaudoin.

Location: Dofasco Boardroom – Juravinski Innovation Tower
Present: Mr. S. Monzavi – Acting Chair, Dr. M. Guise, Mr. A. Korstanje, Mr. R. Dobson, Ms. L. McNeil, Mr. D. Tonin, Dr. I. Preyra, Mr. C. Santoni, Mr. T. Thoma, Mrs. M. Taylor, Mrs. C. Olsiak, Mrs. B. Beaudoin, Dr. C. Byrne,
Regrets: Dr. T. Stewart, Dr. A. Kapoor, Ms. W. Doyle, Dr. P. O'Byrne, Mr. P. Tice, Mr. R. Rocci, Dr. K. Smith.
Resource Staff: Dr. D. Higgins, Mrs. F. Voogd, Mr. D. Bernardo, Dr. C. Gosse, Mrs. S. Filice-Armenio.
Guests: Dr. B. Shayegan, Dr. A. Adili.
NEXT MEETING March 30, 2017, 2017

Subject	Discussion
1. PROTOCOL	
1.0 CALL TO ORDER	The meeting was called to order at 1530 hours by S. Monzavi.
1.1 OPENING PRAYER	A. Korstanje opened the meeting with a prayer. There was reflection with respect to the value of ENQUIRY.
1.2 INTRODUCTION OF GUESTS	All invited guests were introduced.
1.3 DECLARATION OF CONFLICT OF INTEREST	There was no conflict of interest declared.
1.4 APPROVAL OF AGENDA	<p style="text-align: center;"><u>All JBG Voting Members</u></p> <p><i>ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTION WAS PASSED:</i></p> <p>THAT THE ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS AGENDA BE APPROVED AS CIRCULATED</p>
2. CONSENT AGENDA	
2.1 APPROVAL OF ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS OPEN MINUTES	<p style="text-align: center;"><u>All JBG Voting Members</u></p> <p><i>ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTION WAS PASSED:</i></p> <p>THAT THE MINUTES OF THE JANUARY 26, 2017 ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS COMMITTEE (OPEN SESSION) BE APPROVED</p>

Subject	Discussion
<p>2.2 GOVERNANCE, MISSION AND VALUES COMMITTEE MINUTES AND MOTIONS</p>	<ul style="list-style-type: none"> It was noted that the article from the Chartered Accountants of Canada – “20 Questions Directors Should Ask about Governance Committees” is an excellent resource for JBG members. <p style="text-align: center;"><u>All JBG Voting Members</u></p> <p><i>ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTION WAS PASSED:</i></p> <p>THAT THE MINUTES OF THE GOVERNANCE, MISSION AND VALUES COMMITTEE OF FEBRUARY 7, 2017 BE ACCEPTED FOR INFORMATION</p> <p style="text-align: center;"><u>SJHH Voting Members</u></p> <p><i>ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTION WAS PASSED:</i></p> <p>THAT DR. TOM STEWART ASSUME THE ROLE OF CHIEF OF STAFF AND VICE PRESIDENT MEDICAL AT HALDIMAND WAR MEMORIAL HOSPITAL FOR AN INITIAL TERM OF TWO YEARS (SUBJECT TO ANNUAL RE-EVALUATION) BE APPROVED</p> <p style="text-align: center;"><u>SJHH Voting Members</u></p> <p><i>ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTION WAS PASSED:</i></p> <p>THAT THE ESTABLISHMENT OF A MODEL OF A SHARED CHIEF OF MENTAL HEALTH AND ADDICTION FOR NIAGARA HEALTH AND SJHH BE APPROVED</p>
<p>2.3 RESOURCE AND AUDIT COMMITTEE MINUTES AND MOTIONS</p>	<ul style="list-style-type: none"> There was no further discussion. <p style="text-align: center;"><u>All JBG Voting Members</u></p> <p><i>ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTION WAS PASSED:</i></p> <p>THAT THE MINUTES OF THE RESOURCE AND AUDIT COMMITTEE OF FEBRUARY 15, 2017 BE ACCEPTED FOR INFORMATION</p>
<p>3. QUALITY AND PATIENT SAFETY</p> <p>3.1 QUALITY COMMITTEE MINUTES, MOTIONS AND REPORT</p>	<ul style="list-style-type: none"> Patient story from the Department of Obstetrics and Gynecology was relayed. The patient generously provided a video presentation with respect to her experience. The patient journey through the lengthy process of follow up and assessment at the hospital and areas that needed to be addressed to improve the experience for patients was discussed.. Webexes on the Mother Baby Program, Scorecard Quality Improvement Plan 3 Update, and Fiduciary Incidents and Risk for June to December 2016 were overviewed.

Subject	Discussion
<p>4. MEDICAL ADVISORY COMMITTEE PRESENTATION</p> <p>5. REPORTS</p> <p>5.1 REPORT OF CHAIR</p> <p>5.2 REPORT OF PRESIDENT AND CEO, ST. JOSEPH'S HEALTH SYSTEM</p> <p>5.3 REPORT OF PRESIDENTS</p> <p>5.4 REPORT OF THE CHIEF NURSING OFFICER</p> <p>5.5 REPORT OF THE VICE PRESIDENT RESEARCH</p>	<ul style="list-style-type: none"> • It was noted that a learning exchange between quality committees with other system partners such as St. Mary's will be occurring in the near future. • It was noted that the poster for hand hygiene was moving and effective and is being considered part of the upcoming hand hygiene campaign. • Congratulations were extended to all the staff who worked on SJHH achieving the Baby Friendly Designation from the World Health Organization. <p style="text-align: center;"><u>All JBG Voting Members</u></p> <p><i>ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTION WAS PASSED:</i></p> <p>THAT THE MINUTES OF THE QUALITY COMMITTEE OF FEBRUARY 14, 2017 BE ACCEPTED FOR INFORMATION</p> <ul style="list-style-type: none"> • A. Adili and B. Shayegan, from the Department of Surgery, Service of Urology gave an informative presentation on the Boris Family Centre for Robotic Surgery (BFCRS). • An overview, history and growth of the Robotic Surgery Program was provided. It is noted that the BFCRS is the only program of its kind in Canada that brings together clinical care, research and education in one integrated centre. SJHH is renowned across Canada as a leader in robotic surgery. There was considerable discussion with respect to the complexities of funding robotic surgery locally and nationally. The generous philanthropic support which enabled the establishment and operations is now drawing to a close. This will require careful review of the program, its capacities and opportunity for growth. • The presentation included statistics on surgical volumes by specialty and the number of academic presentations and publications. • A. Adili and B. Shayegan were thanked for their informative presentation. • It was suggested that MAC presentations weave an update with respect to the EPIC implementation so that JBG members have an understanding of what has transpired to date within each Department in relation to the implementation. <ul style="list-style-type: none"> • The Best of Hamilton magazine was circulated to all JBG members for their information. • There was no report. • The written report that was submitted was accepted for information. • There was no report. • There was no report.

Subject	Discussion
<p>5.6 REPORT OF THE CHIEF OF STAFF</p>	<ul style="list-style-type: none"> • Physician recruitments were highlighted. • An external review site visit at the West 5th Campus was carried out on January 26th. Results of the review will be shared with the families involved and information will be shared with the JBG as it becomes available. • Physician representatives from SJHH are working with Public Health and the City of Hamilton with respect to developing a strategy in regards to the opioid crisis in Hamilton. D. Higgins and I. Preyra are coordinating with HHS and community partners on harm reduction, addictions therapy and shared response to epidemiologic trends in opioid use. Extensive discussion occurred with respect to this issue. <p>ACTION: AN EDUCATION SESSION ON THE ISSUES OF ADDICTION WILL BE PRESENTED AT AN UPCOMING JBG MEETING</p>
<p>5.7 REPORT OF THE PRESIDENT PROFESSIONAL STAFF ASSOCIATION</p>	<ul style="list-style-type: none"> • There was no report.
<p>5.8 REPORT OF PRESIDENT SJVD FOUNDATION</p>	<ul style="list-style-type: none"> • SJVD Foundation is moving ahead with feasibility studies. • The Foundation is working on a number of major donor prospects at the present time.
<p>SJHH FOUNDATION</p>	<ul style="list-style-type: none"> • Marketing for the Paris2Ancaster and the Around the Bay Road Race is branded under "Will you go the distance for St. Joe's" and will be starting next week. The goal for both the P2A and the ATB is a combined \$575K to support patient care and research. • The Feast for St. Joseph's is currently underway and will continue until March 19, 2017. • Two major gifts in support of the Youth Wellness Centre and the Dialysis Centre on the Charlton Campus have been secured. More information on the gift announcements will follow in the near future. • Discussion occurred with respect to the newspaper article discussing leadership expenses flowed through the SJHH Foundation. In a letter to the Editor of The Spectator, Chair of the Foundation, Sarah Matthews responded to the article and noted the following: "the expenses submitted to SJF by Dr. Kevin Smith, CEO of SJHS, are related specifically to fundraising and donor activities aimed at enhancing the services the hospital has been privileged to provide for 126 years. All expenses submitted follow the Foundation's process for approval and reimbursement".
<p>5. INFORMATION EDUCATION ITEMS</p>	<ul style="list-style-type: none"> • JBG Closed Summary • Patient/Family Council Walkabout Schedules
<p>6. OTHER BUSINESS</p>	

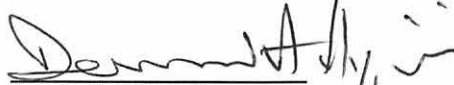
Subject

Discussion

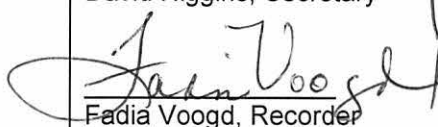
7. ADJOURNMENT

THAT THE OPEN SESSION OF THE ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS BE ADJOURNED

Sonny Monzavi, Acting Chair



David Higgins, Secretary



Fadia Voogd, Recorder

St. Joseph's Hamilton Joint Boards of Governors (JBG)

Summary of February 23rd, 2017 Closed Meeting Session

Motions Summary

Recommending Committee	Motion
The Medical Advisory Committee	<p>It was voted that the:</p> <ul style="list-style-type: none"> ▪ Minutes and Recommendations of the January 5th, 2017 Medical Advisory Committee be approved (St. Joseph Hamilton Joint Boards of Governors – St. Joseph's Healthcare Hamilton Voting Members). ▪ Recommendation(s) on Credentials of the February 2nd, 2017 Medical Advisory Committee be approved (St. Joseph Hamilton Joint Boards of Governors – St. Joseph's Healthcare Hamilton Voting Members). ▪ Recommendations of the Research Committee of the February 2nd, 2017 Medical Advisory Committee be approved (St. Joseph Hamilton Joint Boards of Governors – St. Joseph's Healthcare Hamilton Voting Members).

Presentations and Reports to the JBG – Summary

- There was no generative topic at the February JBG meeting.

SJHH: March is Kidney Health Month

Key facts about kidney disease are included in the infographic below from the Kidney Foundation of Canada.

FACING the FACTS about

KIDNEY DISEASE 2017

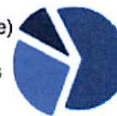
These statistics on end-stage kidney disease do not include Quebec as information was not available in the annual CORR report

The number of Canadians living with end-stage kidney disease has grown 36% since 2006

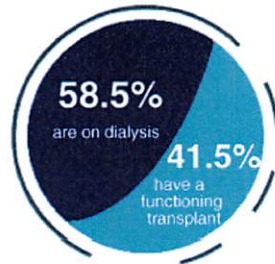
Leading Causes of Kidney Failure

14% Renal Vascular Disease (including high blood pressure)

38% Diabetes



36,251 Canadians are being treated for kidney failure



The most common treatment for kidney failure is **DIALYSIS**

The average cost per year per patient for dialysis is **\$92,000**

Each day

15

people are told that their kidneys have failed

47% of new patients are under age 65

1 IN 10 CANADIANS HAS KIDNEY DISEASE



& millions more are at risk!



WWW.KIDNEY.CA

Statistics and information from 2017 Canadian Organ Replacement Register (CORR) data as found in Annual Statistics on Organ Replacement in Canada: Dialysis, Transplantation and Donation, 2006 to 2015, available at www.corr.ca

Reference: <https://kidney.ca/facing-the-facts>

SJHH: Transgender woman among the winners of the Women of Distinction Awards

CHCH News - March 15, 2017 - Tegan Versalotto

Last week the YWCA of Hamilton honoured women making a difference in the city with it's "Women of Distinction" awards. And this year, one of the winners was a woman who is an accomplished doctor, a human rights advocate and also happens to be transgender.

Dr. Carys Massarella is a proud and open transgender rights advocate. But it was a long journey to get to the place she is today. "For me there was a moment many years ago at St. Joes when I had a transgender woman who'd come in and had a cardiac arrest and she passed away. I remember looking at that person and thinking to myself, how do I want to die? And I didn't want to die as the person I was back then."

At the age of 43 she made the decision to transition to a woman. As a married father and a doctor, it was a decision she feared would negatively impact both her professional and personal life. But instead, she found acceptance. "She is only different in appearance. I would say she's exactly the same person, and if anything I would say she is happier and more content than she ever has been." said childhood friend Kareem Toni.

View the story here: <http://www.chch.com/transgender-woman-among-winners-women-distinction-awards/>

2. Mission, Vision & Values Update

SJHC: Staff Compliment

L. Lawson received a lovely letter by a caregiver regarding Shami Matinyarare, the SJHS 'Safety at Home' Coordinator. The caregiver identified Shami as "warm and caring," and that she was impressed by Shami's "knowledge, experience and compassion for the needs of the elderly." This compliment will be shared in the next issue of SJHC's staff newsletter.

3. Planning & Development

SJVD: Hospice Update

SJVD Hospice Project

The Project Team continues to work through the schematic phase of the Villa Hospice project. Currently, preliminary costings and schematics are being reviewed, and the team continues to ensure all building options have proper operational flow and the potential for future expansion. Updates will be provided to the Resource Committee ongoing. Next steps include:

- 1) Approve layout and schematic diagram for the new hospice
- 2) Architectural renderings of the new hospice are to be completed for donor relations.
- 3) Draft and initiate RFP for construction

In the interim, the population to be served i.e. pediatrics continues to be explored and reviewed with the Villa Team and the Regional Hospice Palliative Care Council. Villa staff continue to meet with the Stedman Community Hospice staff, and are currently learning to assimilate to the Hospice Palliative Care sector through a number of educational opportunities, as well as attending the Hospice convention in April. In addition, the Villa Foundation continues to meet with major donors and to date, fundraising opportunities have been very favorable.

SJVD Hospice Palliative Care of Ontario (HPCO) Project Update- Caregiver Support

Currently the HPCO has submitted a proposal to the MOH to address caregiver support at the End of Life. The goal of this project is to create caregiver supports specific to hospice palliative and end of life care over the next 2 years. Based on a study in Ontario, palliative care clients were primarily cared for by their spouses or partners (57%) or their children or children-in-law (29%). In 2006, of the 26% of Canadians who stated they cared for a family member of a close friend with a serious health problem in the previous 12 months, other reported adverse effects reported were: negative effect on mental health (41%) and the decline in physical health (38%).

Please note: The Ministry of Health and Long-Term Care has recently announced a Call for Applications for training and/or education programs, for informal caregivers in the home and community care sector. This initiative stems from a commitment in Patients First: A Roadmap to Strengthen Home and Community Care to expand training and education for informal caregivers.

The Ministry is seeking to expand caregiver training and education programs in Ontario by addressing identified gaps. The Ministry expects that the approved programs will leverage on existing resources and expertise, build on existing programs to avoid duplication and strengthen collaboration among providers to make the most effective and efficient use of system resources, produce high-quality programs and promote a more integrated caregiver experience.

As such all hospices within the HNHB region will be submitting a joint proposal re: caregiver support program.

SJVD: Hospice Palliative Care of Ontario (HPCO) Meeting update

In a recent HPCO meeting, updates re: proposed changes to policy and requests to the MOH were discussed. It was noted that there could be a potential funding for the recently approved 200 hospice beds across Ontario. This funding would help to support capital equipment in the amount of \$100k per bed. The intent of this funding will be to address the challenges faced by communities raising funds for the Hospice project and to help facilitate in the project completion date of March 31, 2019.

Other topics of discussion include:

Hospice Palliative Care of Ontario (HPCO) Policy Agenda 2017-2018

1. Annual base increase for visiting hospices
 - To support capacity building for in-home supports for patients and caregivers \$3 million annually.
2. As above- Create a funding stream for residential hospice equipment and fixtures for new builds a rate of \$100k per bed
 - \$20 million one-time for current roll out of 200 beds

3. Provide unrestricted one-time grants for hospice builds (new and expansion)
4. Allow Residential Hospice access to the Community Health Capital Funds
 - HPCO will initiate discussions about future funding for capital repairs and equipment life cycle costs for existing Residential Hospice
5. In Q3 17/18, start work on advocacy for more Residential Hospice beds.
 - OPCN identified need of 814 beds provincially
 - Auditor general identified 800 to 1100
 - Current 200 build will result in 506

4. Operational Information

SJHC: Gentle Persuasive Approach (GPA)

On February 24, 2017 L. Lawson held a recharge session for GPA for twelve SJHC staff. Another session is planned for March 8, 2017. Staff's salary will be reimbursed through the PSW Collaborative.

SJHH: Director – Mental Health & Addictions Program

Jodi Younger, Director in the Mental Health and Addictions Program will be leaving St. Joseph's Healthcare Hamilton to accept the position of Vice-President, Patient Care & Quality, St. Joseph's Healthcare, London. While we are happy for Jodi's advancement, this is also a big loss for St Joe's. Jodi joined Hamilton Psychiatric Hospital (HPH) in 1991 and has been a key leader in our Mental Health and Addictions program. She has mentored many and built strong team cohesion in her portfolio. The list of her significant accomplishments is lengthy but a few accomplishments are highlighted below:

- Jodi led the planning and the proposal development for both the second Hamilton ACT team and the Brantford ACT team.
- She also led her team in the strategic planning and restructuring of services to create the Concurrent Disorders initiative including the Capacity Building team model both within SJHH and across the LHIN.
- Jodi was the Clinical Director Lead for the W5th redevelopment project.
- More recently, she has led her teams in a number of LHIN-wide projects including: 30 day ED return reduction, Concurrent Disorders Strategy, ED navigator model and DBT and CAMS (collaborative assessment and management of suicide) capacity building strategies.
- Her collaboration with PES, the ED & Hamilton Police to address the issue of police back log into the ED resulted in the development of a hand-over process that reduced average wait times by 50% to a sustained 1 hour turn-over time and has informed a new provincial process with respect to police-hospital transfers that will soon be implemented.
- As the Clinical Director, Jodi supported the development of the Mobile Crisis Rapid Response Team (MCRRT) model in Hamilton and spread across the LHIN in 2014-2015. MCRRT is the first example of mental health workers as 911 responders and has demonstrated an average 72% reduction in ED visits for mental health & addiction related 911 calls. This model has won recognition on the Health Minister's Quality medal honour roll, was recognized as a best abstract at the Health Quality Transformations conference in 2016 and was published in Psychiatric Services in 2016.

We would like to extend heart felt congratulations to Jodi and wish her every success in this new career phase. We are very grateful for the numerous ways that Jodi has made such a difference at St. Joe's.

SJHH: Prevention of Violence in the Workplace

St. Joe's has undertaken many initiatives to create a safer workplace to reduce violent incidents. On March 27th, all staff, physicians and volunteers were invited to join a town hall to review the initiatives and discuss our progress. Dr. David Higgins, Winnie Doyle, Karen Langstaff and Dr. Tom Stewart addressed questions and comments and also unveiled the 'Keeping Each Other Safe: Preventing Violence' initiative. (*see blotter booklet – Violence in the Workplace*)

SJVD: Long Term Care Update

SJVD: Critical Incident Update

Further to the previous report regarding the resident to resident altercation that occurred on January 28, 2017, in a recent spectator article, the family of the victim brought their case to Queen's Park. The intent of the visit was to bring to light the need to introduce additional measures to reduce and eventually eliminate violence in LTC. Refer to attached

Please be advised that all proposed enhanced measures are in place, and alternative code white measures are currently being explored.

In addition, the MOH completed their review and issued the Villa 3 orders:

- 1) Failure to protect a resident
- 2) Failure to follow policy and procedures
- 3) Failure to address responsive behaviours in the resident's plan of care.

The MOH report has been reviewed and it is the position of the Senior Team that all measures were implemented and in place. Therefore, an appeal letter to rescind the orders will be drafted and forwarded to the Appeals Director for review.

Additionally, on March 20, 2017, SJVD's President and Administrator met with the Family Council to provide and update re: enhanced measures and to address any concerns voiced.

SJVD: Behavioural Supports Ontario (BSO) Update - Transitional Lead positions

Further to the previous report, five out of the six Transitional Lead positions have been hired and training/orientation has begun during the month of March. All positions will be strategically located with our current BSO Mobile Outreach Team satellite offices located throughout the HNHB region. It is anticipated that these positions will help to address those hard to place Seniors with responsive behaviours in our community by facilitating access and seamless transitions to long term care homes.

SJVD: Eldercare Update

New Eldercare Initiative - Senior Friendly Hospital Emergency Room Departments

The Eldercare Task Group formed to move forward the 'Senior Friendly Hospital Emergency Rooms Initiative' conducted its first audit on March 24th at the Emergency Department at St. Joseph's Hamilton Hospital (SJHH). The goal was to assess, collect data and analyze the current state (Environment, Administration, Clinical etc.) of Emergency Room Departments at SJHH, St. Mary's and Welland Hospitals. A debrief session will be provided at the end of each review.