



St. Joseph's Hamilton Joint Boards of Governors

March 2022

Open Agenda Package – Web Version

OUR
mission
vision
values



OUR MISSION //

Living the Legacy: Compassionate Care. Faith. Discovery.

OUR VISION //

On behalf of those we are privileged to serve, we will deliver an integrated, high quality care experience, pursue and share knowledge, and respect our rich diversity, always remaining faithful to our Roman Catholic values and traditions.

OUR VALUES //

Dignity. Respect. Service. Justice. Responsibility. Enquiry.

Dignity – The worth of the person is affirmed & unconditional

Definition

Places high emphasis on the worth and value of the individual and is not dependent or conditional on anything. Dignity is demonstrated by focusing on the needs of the person, their comfort, and respecting their choices.

Behaviours

- Concerned with the feelings of their patient or family
- Recognizing the sacredness of human life
- Cultivating the notion of control, confidence and decision making to the patient or family member
- Eliminating events that might embarrass or bring shame to the patient or family member



St. Joseph's Hamilton Joint Boards of Governors – Open Agenda
Thursday, March 31, 2022
1530 hours

Via Zoom or location TBA

Elected Members Ms. Lynn McNeil (Chair), Mr. Adriaan Korstanje, Dr. Naresh Agarwal, Mr. David Tonin, Mr. Rod Dobson, Mrs. Barb Beaudoin, Mrs. Catherine Olsiak, Dr. Laura Harrington, Mr. Leo Perri, Mr. William Koornstra, Ms. Rose Vespa, Mr. Peter Szota, Mr. Martin Powell, Mr. Toks Olaoluwa.

Ex-Officio Members Dr. Zain Chagla, Dr. Cheryl Williams, Dr. David Russell, Dr. Paul O'Byrne, Ms. Melissa Farrell, Ms. Winnie Doyle.

Senior Management Team Resource Mr. John Woods.
Mrs. Stephanie Trowbridge, Mrs. Fadia Voogd, Ms. Sera Filice-Armenio, Mr. Don Davidson.

VALUES: D = dignity, R1 = respect, S = service, J = justice, R2 = responsibility, E = enquiry

<i>Time</i>	<i>Item</i>	<i>Topic</i>	<i>Values</i>	<i>Lead</i>	<i>Page</i>
1530	1.0	Call to Order		L. McNeil	
	1.1	Opening Prayer, Reflection on Land Acknowledgement and Reflection on DIGNITY	R2		
	1.2	Introduction of Guests	R2		
1535	2.0	Consent Agenda Part "A" (Motions Listed) <i>(Note: Any JBG Member can ask for removal of any item from Consent Agenda for discussion)</i>			
	2.1	Approval of Agenda <u>JBG Voting Members</u> THAT THE AGENDA FOR THE OPEN SESSION OF THE ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS BE APPROVED AS CIRCULATED	R2	All	
	2.2	Declaration of Conflict of Interest <u>JBG Voting Members</u> THAT THERE IS NO CONFLICT OF INTEREST NOTED			
	2.3	Approval of Minutes of the JBG Meeting <u>JBG Voting Members</u> THAT THE MINUTES OF THE OPEN SESSION OF THE MEETING OF THE ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS HELD FEBRUARY 24, 2022 BE APPROVED			

1540	3.0	Generative Discussion			
		Greater Hamilton Health Network – e-materials	E	M. McCallum	
		Equity, Diversity and Inclusion – e-materials	E	J. Hunter	
1610	4.0	Business (Motions Listed)			
	4.1	Quality Committee <u>JBG Voting Members</u> THAT THE MINUTES OF THE QUALITY COMMITTEE MEETING OF MARCH 15, 2022 BE ACCEPTED FOR INFORMATION	R2	C. Olsiak	
		<u>JBG Voting Members</u> THAT THE 2022-2023 QUALITY IMPROVEMENT PLAN FOR SJHH, SJVD AND SJHC BE APPROVED			
	4.2	Other			
1630	5.0	Reports			
		THE FOLLOWING REPORTS ARE PROVIDED FOR INFORMATION:			
	5.1	Governance Committee Summary Report	R2	B. Beaudoin	
	5.2	Treasurer’s Report from Resource and Audit Committee	R2	L. Perri	
	5.3	Chair’s Remarks	R2	L. McNeil	
	5.4	Report of Presidents		M. Farrell/J. Woods	
		5.4.1 Covid-19 Update – Dr. Z. Chagla			
	5.5	Report of the EVP and Chief Nursing Executive	R2	C. Williams	
	5.6	Report of Chief of Staff	R2	D. Russell	
	5.7	Report of SJHS President and CEO	R2	W. Doyle	
	5.8	Report of the President, Medical Staff Association	R2	Z. Chagla	
1650	6.0	Consent Agenda Part “B” (Motions Listed) <i>(Note: Any JBG Member can ask for removal of any item from Consent Agenda for discussion)</i>			
	6.1	Governance, Mission and Values Committee <u>JBG Voting Members</u> THAT THE MINUTES OF THE GOVERNANCE, MISSION AND VALUES COMMITTEE MEETING OF MARCH 1, 2022 BE ACCEPTED FOR INFORMATION	R2	B. Beaudoin	

		<u>JBG Voting Members</u> <i>THAT THE REVISED NOMINATING SUB-COMMITTEE TERMS OF REFERENCE BE APPROVED</i>			
	6.2	Resource and Audit Committee	R2	L. Perri	
1700	7.0	Information Items			
	7.1	Reports from Foundations	R2	S. Filice- Armenio/ D. Davidson	
	7.2	Quality Council Executive Visit Schedule			
	8.0	Adjournment		L. McNeil	

Committee: St. Joseph's Hamilton Joint Boards of Governors – OPEN SESSION Date: March 31, 2022
Called to order at: 1530 hours Adjourned: 1730 hours

St. Joseph's Healthcare Hamilton Voting Members:

Ms. L. McNeil, Ms. B. Beaudoin, Mr. L. Perri, Dr. L. Harrington, Mr. M. Powell, Ms. C. Olsiak, Mr. T. Olaoluwa, Ms. R. Vespa, Mr. P. Szota.

St. Joseph's Villa Dundas Voting Members:

Ms. L. McNeil, Ms. B. Beaudoin, Mr. L. Perri, Dr. L. Harrington, Mr. R. Dobson, Ms. C. Olsiak, Ms. R. Vespa.

St. Joseph's Homecare Hamilton Voting Members:

Ms. L. McNeil, Ms. B. Beaudoin, Mr. L. Perri, Mr. D. Tonin, Dr. N. Agarwal, Mr. W. Koornstra, Mr. P. Szota.

Location: Via Zoom

Present: Ms. L. McNeil, Chair, Mr. R. Dobson, Mr. A. Korstanje, Mrs. B. Beaudoin, Dr. L. Harrington, Ms. M. Farrell, Mr. D. Tonin, Dr. D. Russell, Ms. R. Vespa, Mr. P. Szota, Mr. T. Olaoluwa, Mr. M. Powell, Dr. C. Williams, Mrs. C. Olsiak, Ms. W. Doyle, Dr. C. Williams, Dr. S. Jarmain.

Regrets: Mr. Wm. Koornstra, Dr. N. Agarwal, Mr. L Perri, Dr. P. O'Byrne, Dr. Z. Chagla.

Resource Staff: Ms. F. Voogd, Mr. J. Woods, Ms. S. Trowbridge, Ms. F. Vavaroutsos, Dr. J. Hunter, Ms. M. Ewen, Mr. D. Davidson, Ms. S. Filice-Armenio.

Guests Open: Ms. M. McCallum.

Guests In-Camera: Dr. G. Rutledge.

NEXT MEETING April 28, 2022



Subject	Discussion
<p>PROTOCOL</p> <p>1.0 CALL TO ORDER</p> <p>1.1 OPENING PRAYER</p> <p>1.2 INTRODUCTION OF GUESTS</p> <p>2.0 CONSENT AGENDA PART "A"</p> <p>3.0 GENERATIVE DISCUSSION</p>	<p>The meeting was called to order at 1530 hours by L. McNeil.</p> <p>A.Korstanje opened the meeting with a prayer. There was personal reflection with respect to the land acknowledgement and reflection with respect to the value of DIGNITY.</p> <p>All invited guests were introduced.</p> <p>Noted there were no requests to remove items and therefore the following motions were approved:</p> <p style="text-align: center;"><u>All JBG Voting Members</u></p> <p>ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTIONS WERE PASSED:</p> <p>THAT THE AGENDA FOR THE OPEN SESSION OF THE ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS BE APPROVED AS CIRCULATED</p> <p>THAT NO CONFLICT OF INTEREST WAS NOTED</p> <p>THAT THE MINUTES OF THE OPEN SESSION OF THE MEETING OF THE ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS HELD FEBRUARY 24, 2022 BE APPROVED</p> <ul style="list-style-type: none"> A generative discussion on Ontario Health Teams (OHTs) and the Greater Hamilton Health Network (GHHN) was presented. The definition of an Ontario Health Team was provided, which in essence is working along an integrated continuum and it was noted that the GHHN is part of the Provincial system transformation. It was noted that our Ontario Health Team (OHT) is part of the West Region. Currently, OHT's are accountable to the Ministry of Health but that

Subject	Discussion
	<p>this will be shifting in the new fiscal year.</p> <ul style="list-style-type: none"> • Updates on shared collaborative services, home and community care, the OHT journey to date, SJHH and its role in the OHT, GHHN strategic pillars 2021, health equity outputs and governance key messages were highlighted. • Many thanks were extended to SJHH for their support of the GHHN. Leadership support from SJHH has been tremendous. • It was noted that a large rebranding exercise has also been undertaken. • Comment was made that JBG members have been very interested with respect to OHTs and specifically how the GHHN operates. • In response to a question, it was noted that discussions related to the OHT agenda, specifically related to the delivery of home care services in the future are in their infancy. The GHHN has been invited to provide information to inform a future plan. Discussion related to the large geographic area which encompasses the GHHN occurred. It was also noted that there has been funding for shared project management within the GHHN. Discussion with respect to the governance structure of the GHHN and the alignment of workplans and incorporation also occurred. <ul style="list-style-type: none"> • A generative discussion on Equity, Diversity and Inclusion was presented via powerpoint and webex. An EDI strategic overview and action plan was highlighted and CCDI's engagement with SJHH was overviewed. • A diversity profile, diversity across roles, inclusion climate, work flexibility and accommodation supports, managers and leaders commitment towards EDI were highlighted. CCDI/SJHH strategic planning processes, action priority matrix, focus 2022, quick wins/mid size and major projects and self assessment/CCDI (current state, phase 1 and phase 2) were overviewed. • The JBG members entered three breakout rooms. There was a question posed for consideration – <i>do you see any gaps or considerations that we as an organization should be including/examining?</i> Observations and Comments: <ul style="list-style-type: none"> • <i>Developing tactics for recruitment to ensure a diverse workforce</i> • <i>Longer term strategies to ensure there is a good pool of diversity in the workforce</i> • <i>Perhaps a pillar for learners is something that should be included</i> • <i>Heaviness of the agenda and boundless frontiers of what can be done – excellent work has obviously gone into this</i> • <i>References to code red, poverty, social determinants of health – doesn't appear that there is as strong of a focus on those health equity issues – seems some pillars were more internally focused</i> • <i>Observation/question is this all members of SJHS or is this a hospital plan, and final point around education – so much learning to be had and how is it going to be achieved, length of time for implementation and need to account for metrics and accountability</i> • <i>Potential for overtaxing individuals who represent certain groups and to ensure the need for overarching strategy for the SJHS</i> • <i>Need to ensure factors contributing to stigma be fully considered, great opportunity to learn through exit interviews</i> • Extensive discussion ensued. It was noted that emphasis has been placed in the strategic plan on two pillars of the strategy – namely the building and care strategies. There is work underway and it was noted that receiving feedback and advice from the SJHH EDI Council Meetings is critical at this point. • It was noted that with respect to no pillar for learners, from an internal perspective, employees, learners, volunteers were pooled into one group. Suggestion that there is a need to perhaps make this more prominent in the writings. • It will be important that the JBG be kept up to date on progress being made and how the roll out is proceeding throughout the various stages. It was noted that this is a major cultural shift and it will be critical that leaders, particularly at the manager/director level are committed. It was noted that a commitment has been

Subject	Discussion
<p>4.0 BUSINESS</p> <p>4.1 QUALITY COMMITTEE</p> <p>4.2 OTHER</p> <p>5.0 REPORTS</p>	<p>made at the SJHS level with respect to EDI and all have committed to working with CCDI. It is expected that this plan will come together over the next year. The JBG will be kept informed of the plan as it moves through the various stages.</p> <ul style="list-style-type: none"> • The Quality Committee report was highlighted. • There was also a review of the new QIP plans for 2022-2023. It was noted that further adjustments to the QIP plan have been made to align with the collaborative QIP process. There was discussion with respect to the indicators. <p style="text-align: center;"><u>All JBG Voting Members</u></p> <p><i>ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTIONS WERE PASSED:</i></p> <p>THAT THE MINUTES OF THE QUALITY COMMITTEE MEETING OF MARCH 15, 2022 BE ACCEPTED FOR INFORMATION</p> <p style="text-align: center;"><u>All JBG Voting Members</u></p> <p><i>ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTIONS WERE PASSED:</i></p> <p>THAT THE 2022-2023 QUALITY IMPROVEMENT PLAN FOR SJHH, SJVD AND SJHC BE APPROVED</p> <p>THE FOLLOWING REPORTS WERE RECEIVED FOR INFORMATION:</p> <p>GOVERNANCE COMMITTEE SUMMARY REPORT</p> <ul style="list-style-type: none"> • An update on SJHS activities and accreditation was provided. • The quarterly report strategic scorecard for all three JBG organizations was highlighted. • A summary of the Nominating Committee meeting was also highlighted. <p>TREASURER’S REPORT FROM THE RESOURCE AND AUDIT COMMITTEE</p> <ul style="list-style-type: none"> • The treasurer’s report was highlighted. Further discussion will occur in the in-camera session. <p>CHAIR’S REMARKS</p> <ul style="list-style-type: none"> • Congratulations to Team JBG – Around the Bay Road Race, the winner of this year’s cupcake challenge with our Foundation! Way to go team! The JBG Team raised over \$36K. • The Chair accompanied senior leadership to hand out treats from the “Treat Cart” which was very well received by staff. • D. Russell was thanked for his efforts, superb guidance and leadership during his time as Chief of Staff. It was noted that this would be his last meeting of the JBG. • S. Jarman was welcomed as the new incoming Chief of Staff and G. Rutledge was welcomed to his role as Deputy Chief of Staff. • Deep thanks were extended to J. Hunter, Vice President, People, Culture and Diversity for her tremendous efforts during her time here at SJHH.

Subject	Discussion
	<p>REPORT OF THE DEAN, FACULTY OF HEALTH SCIENCES</p> <ul style="list-style-type: none"> • There was no report. <p>REPORT OF PRESIDENTS</p> <p>SJHC</p> <ul style="list-style-type: none"> • There was no further update. <p>SJVD</p> <ul style="list-style-type: none"> • Discussion occurred with respect to EDI in relation to residents at SJVD. It is known in the LTC sector that we need more culturally based and culturally safe LTC. The Villa Team do not yet know how to create greater cultural safety but are committed to the work building on the EDI program and its resources. <p>SJHH</p> <ul style="list-style-type: none"> • A Covid update was provided. It appears the 6th wave of Covid has now begun in Ontario. Key indicators have seen increases – wastewater rates, healthcare workers increased positivity, etc. Noted that hospitalizations are low at this time but that this is a lagging indicator. Teams at all JBG organizations are keeping a close eye on the situation and are monitoring on a daily basis. In response to a question, it was noted that discussion of long haul Covid patients and their post-Covid care is occurring at a regional level. A proposal has been re-submitted to the MOH and it is hoped that some resources will be realized for this care. • Mental Health Partners is a strategy group of ten mental health organizations across the Province. M. Farrell will be the Chair of MHP this upcoming year. • M. Farrell will also be joining as a member of the Board of the Catholic Health Association of Ontario. • It was noted and felt that excellent progress is being made on EDI. <p>REPORT OF THE EVP AND CHIEF NURSING EXECUTIVE</p> <ul style="list-style-type: none"> • An update on the 6th wave and health human resources was provided. It was noted that some redeployment has reoccurred due to the absence of a number of staff. Noted that at this time the number of patients in ICU is remaining relatively flat at this time. • At this time, it was noted that the surgical ramp up strategy is at 90%. <p>REPORT OF CHIEF OF STAFF</p> <ul style="list-style-type: none"> • There will a report on physician engagement in the in-camera session. <p>REPORT OF SJHS PRESIDENT AND CEO</p> <ul style="list-style-type: none"> • E. Buller has been appointed as the new President and CEO, St. Joseph's Health System. It was noted that Ms. Buller is currently President and CEO of Scarborough Health Network and Scarborough Research Institute. Ms. Buller will begin her new role later this Spring. • EDI discussion occurred at the SJHS board meeting this month. It will be important to have a purposeful and concentrated effort in this regard. Wonderful to see the work that has been done to date, particularly by SJHH. • It is the 170th Anniversary of the Sisters of St. Joseph. During the month of April, the Sisters will be celebrated at all SJHS organizations and this will also raise awareness in the community of SJHS and our roots. • Sincere thanks were extended to Dr. D. Russell for his total dedication and steadfastness during his time as interim Chief of Staff. • Thanks were extended to Dr. J. Hunter for her tremendous efforts as she retires from her position as VP, People, Culture and Diversity. • A Plan to Stay Open – proposed new legislation from the Province was discussed.

Subject	Discussion
<p>6.0 CONSENT AGENDA PART "B"</p>	<p>REPORT OF THE PRESIDENT, MEDICAL STAFF ASSOCIATION</p> <ul style="list-style-type: none"> Plans are underway for Doctor's Day which is occurring in May. <p>Noted there were no requests to remove items and therefore the following motions were approved:</p>
<p>6.1 GOVERNANCE, MISSION AND VALUES COMMITTEE</p>	<p style="text-align: center;"><u>All JBG Voting Members</u></p> <p><i>ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTIONS WERE PASSED:</i></p> <p>THAT THE MINUTES OF THE GOVERNANCE, MISSION AND VALUES COMMITTEE MEETING OF MARCH 1, 2022 BE ACCEPTED FOR INFORMATION</p> <p style="text-align: center;"><u>All JBG Voting Members</u></p> <p><i>ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTIONS WERE PASSED:</i></p> <p>THAT THE REVISED NOMINATING SUB-COMMITTEE TERMS OF REFERENCE BE APPROVED</p>
<p>6.2 RESOURCE AND AUDIT COMMITTEE</p>	
<p>7.0 INFORMATION ITEMS</p>	
<p>7.1 REPORTS FROM FOUNDATIONS</p>	<p>SJHH Foundation</p> <ul style="list-style-type: none"> Congratulations were extended to Team JBG, and L. Harrington who acted as Captain. Thanks to all who supported the team! A fiscal update was provided. An update on the Strategic Plan for the Foundation was provided. An update on current fundraising initiatives was provided. It was noted that the Foundation continues to focus on raising funds for priority projects. Various upcoming fundraisers were also highlighted. It was noted that a Mental Health Morning will occur on October 6th. <p>SJVD Foundation</p> <ul style="list-style-type: none"> An update on fundraising efforts, with a focus on major gifts and planned giving was provided. It was noted that a full calendar of events, including the "Inaugural Hike the Valley" will occur in 2022. Naming sponsorships have been obtained for all four naming events this year. A fiscal year update was provided. Various upcoming fundraisers were also highlighted.
<p>7.2 WALKABOUT AND COUNCIL MEETING SCHEDULES</p>	<ul style="list-style-type: none"> The Walkabout and Council Meeting schedule was circulated.

Subject	Discussion
8.0 ADJOURNMENT	<ul style="list-style-type: none">• There was no further business and the meeting adjourned. <p data-bbox="511 357 738 388">_____ Lynn McNeil, Chair</p> <p data-bbox="511 430 836 514"> _____ Melissa Farrell, Secretary</p> <p data-bbox="511 577 812 661"> _____ Fadia Voogd, Recorder</p>