

# connectors



## Santa Bruce Brings the Season's Magic *to Life!*

One truly unique holiday tale imagined and brought to life by the generous people at St. Joseph's Healthcare Hamilton is the story of Santa Bruce.

In this story, Santa's workshop resembles Charlton Campus' shipping bay and the North Pole that houses the sleigh looks a lot like Dr. Kolb's storage space in the Juravinski Innovation Tower.

For the last six years, Bruce Straughan and a team of volunteers come together to build the hand-crafted, sparkling sleigh that sits atop a long shipping cart. On December 13<sup>th</sup>, the magical sleigh took flight through the halls of Charlton Campus, delivering generously donated Build-a-Bear toys with Bruce at the helm dressed in Santa's suit! On his route, Santa Bruce and his elves collected donations to support the AM 900 CHML Christmas Tree of Hope.

**“I hope my act of kindness will encourage others to give to our community this holiday season.”**

**‘Santa’ Bruce Straughan**  
St. Joseph's Healthcare Hamilton  
Employee and Volunteer

“Before working at St. Joe's, I experienced a difficult time and I had to bring Christmas to life for my family with little money to spare,” says Bruce Straughan, St. Joseph's Healthcare Hamilton employee who has worked at St. Joe's for 26 years. “I hope my act of kindness will encourage others to give to our community this holiday season.”

Santa Bruce's tale is just one of many stories of how St. Joe's staff brings the magic of the season to life, but it is certainly one that will be remembered by all who have been touched by his generosity of spirit over the years. This Christmas the story is all the more memorable because after 26 years of service at St. Joseph's Healthcare Hamilton, Bruce Straughan retired on the same day the sleigh took flight. ●



### St. Joe's Hamilton (@STJOESHAMILTON)

We are proud to have created a new website that is easy to navigate, mobile & tablet friendly & meets A.O.D.A Web Content Accessibility Guidelines.  
6 Dec 2013

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# President's Message

We are a 24/7/365 caring organization and as we prepare to celebrate the holidays thank you so much to all of our staff who will be on duty to ensure that we can continue to care for our patients in what can be a really tough time to face serious illness. What makes St. Joe's a special place to be during the holidays are all of the unique ways each of us work together to provide compassionate care to our patients, their families and the community around us.

One of many examples is how our Kidney & Urinary program raises funds every year during the holidays to provide comfort

baskets to patients who receive dialysis at either our Charlton Campus, King Campus or at home.

Another example is how our Addiction Services programs for men and women open their doors on Christmas Eve, Christmas and New Year's Eve, inviting all who are alone, feeling unsafe, and would like to be with others to drop in and have a cheerful meal.

Our resident physicians in psychiatry have created a program to support those in need over the holiday season, our staff contribute to food banks, our Santa visits

patients in the hospital bringing good cheer and I know many of you are also involved in work outside the hospital walls to bring something special to those who have needs.

Remembering our community this time of year is one of our traditions at St. Joe's. As an organization, we've rallied around our Better Together campaign with the United Way of Burlington & Greater Hamilton and our Foundation to help build a stronger, healthier community. Read more on



page 3 within this issue on how you can still contribute.

As we begin to look forward to the New Year, I would like to take this opportunity thank every member of St. Joe's team for their commitment to our Mission and dedication to our patients and their families. ♦

*David Higgins*

Dr. David Higgins



## A heart big enough to hold St. Joe's

St. Joe's staff has saved Al Stokan's life – twice. He is so grateful for the Hospital's exceptional care that he organized a fundraiser event to support the Hospital and the patients we serve. This inspiring 86-year-old Hamilton resident raised \$5,000 in just one evening!

On September 22, Al, with the help of his fellow Knights of Columbus members in Stoney Creek, hosted a dinner dance evening and invited the

community. Al sold tickets, secured sponsorships, found items for the silent auction and penny sale, and also had time to be the Head Chef! The evening was a great success with more than 200 people attending.

Al's entire life has been guided by a philosophy of helping others. Since arriving in Hamilton in the 1950s he has supported many individuals and organizations and even helped former mayor



From left, Joe Trombetta, Al Stokan, Janine Belzak (Foundation staff) and Mike Petis enjoyed the fundraising event.

Vic Copps bring the Football Hall of Fame to Hamilton. During his early days in the city, Al often walked up the mountain through the Hospital grounds and he fondly recalls visiting our chapel when the Sisters of St. Joseph were praying.

Thank you to everyone who attended and supported this fundraising event for our Hospital! Our Foundation is very grateful that Al's big heart holds a special place for St. Joe's. ♦

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# Better Together –

## and we're almost there!



**United Way**  
Burlington &  
Greater Hamilton

**St. Joseph's**  
Healthcare  **Hamilton**  
FOUNDATION

Our first ever joint campaign between the United Way of Burlington & Greater Hamilton and St. Joseph's Healthcare Foundation has been a resounding success! To date we've raised \$36,000, about \$5,000 more than last year, but just a little shy of this year's \$40,000 goal. But together, we know we can get there!

You can still donate online at <https://community.uwaybh.ca/STJonline> until December 31 and receive a 2013 charitable tax receipt.

Denim Day on November 29 raised \$1,300 and also raised the spirits of over 600 staff who enthusiastically paid \$2 to wear their fashionable denim apparel to work.

### Congratulations to St. Joe's staff who have claimed the latest campaign prizes!



Fiona Behr won a vacation day

Jane Loncke took home a \$100 gift certificate for Lime Ridge Mall

The iPad was won by Lori Ferguson

Nellie Richards was the lucky winner of the Bulldogs Box Seats

The Car Charger went to Robin Mitchell

The Wildlife Carpet was won by Denise Pepe

A BIG thank you to all of our campaign supporters! You are helping to build a stronger, healthier community.

We'll report back with the final tally of funds raised in late December.



## Accessibility Update

As an organization, St. Joseph's Healthcare is working to meet the standards set out by the Accessibility for Ontarians with Disabilities Act (AODA) in part of our commitment to provide a respectful, accessible and inclusive environment for all patients, employees and visitors.

### Do Your Part:

#### Mandatory Customer Service Training

Everyone at St. Joe's must complete AODA Customer Service training by the end of December 2013 in order to ensure we are compliant with legislation and to help make our organization accessible. Completing your part in this process is easy and can be done online!



Complete your AODA Customer Service Standards & Accessibility Training e-Learning Course online through MyStJoes. The course takes about 18 minutes to complete.

If you need help accessing your E-Learning modules, please contact Rachita Saini at [rsaini@stjoes.ca](mailto:rsaini@stjoes.ca) or Ext. 36391.

#### Personal Emergency Response Planning

In support of the Integrated Accessibility Standards Requirement (IASR), St. Joseph's Healthcare Hamilton is requesting that

any employee or volunteer with a disability (permanent or temporary) that could prevent getting to safety during an emergency contact their direct supervisor to develop a Personal Employee/Volunteer Emergency Response Plan. ●

**For more information about this accessibility update, please contact Trisha Nixon, Chair, Accessibility Steering Committee at Ext. 32082 or [tnixon@stjoes.ca](mailto:tnixon@stjoes.ca).**

# Call for Nominations

## Sisters of St. Joseph of Hamilton Mission Legacy Awards



The Sisters of St. Joseph of Hamilton's Mission Legacy Awards are the highest honour bestowed by our organization recognizing those who have contributed in an exceptional manner to the health care ministry of the Sisters of St. Joseph of Hamilton & St. Joseph's Healthcare Hamilton (SJHH) and our Foundation (SJH Foundation).

Any individual or group (internally or externally) is welcome to nominate a deserving individual as a candidate to receive this award. The nomination of posthumous candidates is also welcome.

Those eligible are any of the following individuals:

- > Sisters of St. Joseph of Hamilton
- > Volunteer Board Members
- > Employees at management and staff levels
- > Volunteers
- > Physicians

Nominations must include a summary explaining how this individual has contributed to the legacy and Mission of the Sisters of St. Joseph of Hamilton, SJHH and/or SJHH Foundation, as well as the contact details of the nominator. There is no deadline for nominations as this is an ongoing process and previous nominations will continue into the New Year. ●

**For more information and to obtain a nomination form and award brochure:**

-  [MyStJoes/Corporate Initiatives/ Mission Legacy Awards](#)
-  [905.522.1155 ext. 32176](tel:905.522.1155)
-  [president@stjoes.ca](mailto:president@stjoes.ca)

St. Joseph's  
Healthcare Hamilton  
FOUNDATION

## payday lottery winners

November 22, 2013

Kimberly Munn  
Emergency Psychiatric  
Services  
Charlton Campus  
\$7,494.00

December 6, 2013

Ronald Gauvreau  
Materials  
Management  
Charlton Campus  
\$7,465.50

## connections

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Send your comments, suggestions, story ideas or submissions to:

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Find **Community** Here  
Engaged People



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Breaking Down Barriers



Find **Philanthropy** Here  
Supported Growth

# Congratulations 2013 Winners!



## Individual Clinical Practice Award

David Head (left) receiving the award from Marilyn Dakars Hayward



## Team Teaching Award

Representatives of the Therapeutics Senior Education (3<sup>rd</sup> Helen Harris, John O'Neill, Aji John, 2<sup>nd</sup> Michelle Daigneault, Jennifer Lee, Victoria Haslam, Mary Devcic, Christina Senchuk, Jimena Silliker, 1<sup>st</sup> Vince DePaul) receiving the of award from Jane Loncke (right)



## Individual Teaching Award

Dr. Heather McNeely (right) receiving award from Peter Beiling



## Individual Innovation in Professional Practice Award

Diana Hatzaglou (right) receiving award from Shari Duxbury



## Individual Leadership Award

Gary Payne (right) receiving the award from Michael Chow



## Team Leadership Award

Representatives from the Forensics Team Quality of Worklife Committee: (Dr. Heather Moulden, Barb Byrnes, Ron Dick, Michelle Fram-Kovar, Mary-Lou Martin, Julie Johanssen, Miles LaPenotiere, Mary Lou Solow) receiving the award from Marilyn Dakars Hayward left. **Absent:** Dave Baldock, Deb Clark, Thomas Horn & Sandra Taylor



## Team Clinical Practice Award

Representatives from the Bridge to Recovery Program (CAMS team) Shireen Boutilier, Tina Cagampan, Shirley Gignac, Hani Gorji, Catherine Kovacich & Maryanne Mancini



## Champion of Professional Practice Award

Yelena Potts (left) receiving the award from Sandra Ireland



## Individual Research Award

Dr. Sheryl Green (right) receiving the award from Randi McCabe



## Team Innovation in Professional Practice Award

Representatives of the Senior Activation through Volunteer Engagement Program: Leanne Vanderburg, Yelena Potts, Brittany Strauss, Stacey Sestric, Susy Marrone, Darlene Shaw, receiving award from Monica Alderson and Susan Zidaric Seymour. **Absent:** KaelaBisson, Diana De Rosa



# 2013 Nominees

## Individual Clinical Practice Award

Justin Admiral	Social Work
Jodie Alderson	Therapeutic Recreation
Debra Crispin	Spiritual Care
Michelle Daigneault	Therapeutic Recreation
Magen Dunkley	Physiotherapy
Alfredo Falicoff	Physiotherapy
Fatima Foster	Respiratory Therapy
Dorothy Gaffney	Vocational Counselors/Instructors
David Head	Nursing
Dr. Padman Jayarantne	Medical Laboratory Technology
Aji John	Social Work
Olivera Kapelj	Occupational Therapy
Sarah Kilpatrick	Social Work
Lisa Manto Grant	Physiotherapy
Susan Maynard	Nursing
Ashley Palmer	Therapeutic Recreation
Dr. Joseph Pellizzari	Psychology
Laura Rankin	Occupational Therapy
MaryAnn Rizzo	Nursing
Barry Rosen	Social Work
Janet Ryan	Occupational Therapy
Dr. Miriam Spinner	Medicine
Suzanne Stelmach	Vocational Counselors/Instructors
Terri Ann Tabak	Social Work
Kim Taylor	Social Work

## Individual Research Award

Dr. Sheryl Green	Psychology
Dr. Margaret McKinnon	Psychology
Susan Strong	Occupational Therapy
Christine Wallace	Pharmacy

## Individual Teaching Award

Kamila Gemin	Therapeutic Recreation
Lisa Manto Grant	Physiotherapy
Dr. Heather McNeely	Psychology
Lee Ann Wiebe	Nursing

## Team Clinical Practice Award

### **Bridge to Recovery Program – CAMS Team:**

Nursing, Occupational Therapy, Social Work

**Complex Care Quality Council:** Medicine, Nutrition, Nursing, Occupational Therapy, Medicine, Pharmacy, Physiotherapy, Respiratory Therapy, Social Work, Spiritual Care, Speech-Language Pathology, Therapeutic Recreation

### **Community Psychiatry Services, General Team Clinicians:**

Nursing, Occupational Therapy, Social Work

## Team Innovation in Professional Practice Award

### **Mood Disorders Program – Out of the Blues:**

Medicine, Occupational Therapy, Social Work, Therapeutic Recreation

### **Bridge to Recovery Program - CAMS Team:**

Nursing, Occupational Therapy, Social Work

**Dialysis Senior Technologists:** Dialysis Technology

### **Senior Activation Through Volunteer Engagement:**

Nursing, Occupational Therapy, Therapeutic Recreation

### **Mood Disorders Program – Team Unbreakable:**

Medicine, Psychology, Social Work, Therapeutic Recreation

## Team Leadership Award

**Quality of Work Life Committee:** Nursing, Occupational Therapy, Psychology, Social Work, Therapeutic Recreation

## Team Teaching Award

**Physiotherapy Department:** Physiotherapy

### **Forensic Psychiatry Program Course**

**Resource Team:** Nursing, Peer Support, Social Work, Therapeutic Recreation

### **Therapeutics Senior Care Education Team:**

Occupational Therapy, Physiotherapy, Social Work, Speech-Language Pathology, Therapeutic Recreation

## Individual Leadership Award

Eric Bellmer	Dialysis Technology
Savinna Frederiksen	Social Work
Pam George	Social Work
Alycia Gillespie	Social Work
Yayoi Goto	Pharmacy
Julie Johannsen	Nursing
Dr Heather McNeely	Psychology
Gary Payne	Spiritual Care
Sharon Robinson	Nursing
Sharon Simons	Nursing

## PROFESSIONAL ADVISORY COMMITTEE VISION

*'As leaders in professional practice we are committed to making a difference in people's lives through collaboration, accountability and integration of excellence in professional practice that promotes clinical care, education, and research across St. Joseph's Healthcare.'*