

Quality Improvement Plans (QIP): Progress Report for 2013/14 QIP

The following template has been provided to assist with completion of reporting on the progress of your organization's QIP. Please review the information provided in the first row of the template which outlines the requirements for each reporting parameter.

Priority Indicator	Baseline	Goal	Progress by Q3	Comments
Percentage Staff/Physician Engagement Plans: The Percentage Staff/Physician Engagement Plans Prepared and Submitted by Major Programs and Services	0.00	95%	99%	<u>Project Goal Achieved by Q3</u> Staff engagement plans were successfully developed and submitted by our teams.
Hand hygiene compliance before patient contact: The number of times that hand hygiene was performed before initial patient contact divided by the number of observed hand hygiene indications for before initial patient contact multiplied by 100 - consistent with publicly reportable patient safety data.	89%	95% in ten beacon units	95% in ten beacon units	<u>Project Goal Achieved by Q3</u> We have achieved our goal of 10 beacon units with a mean hand hygiene rate of 95% for the audited moments of hand hygiene to Q3
Treatment of Sepsis: The percentage of 2L/IV Fluids administered within an hour of the recognition of SIRS. As determined by Chart Review. The percentage of IV Antibiotics commenced within an hour of the recognition of SIRS. In the Emergency Department. As determined by Chart Review.	0.00	75%	46%	<u>Goal not yet achieved by Q3</u> An audit of charts conducted for November and December told us that these protocols were administered within one hour in 46% of cases. Our goal is to achieve 75% by March 2014.
Seclusions: Annual number of mental health inpatients who are placed in a secure secluded environment in response to a crisis during their care. Average number of reported incidents per quarter 2012	149	134	167 in Q3	<u>Goal not yet achieved by Q3</u> Our performance in Q3 was worse than our target. Our goal is to achieve 134 seclusions or less per quarter by the end of March 2014.